

Making a referral



- Identify the needs of your client
- Ask your client if they would like to receive a gift from Baby Basics Kent
- Explain the items are preloved, cleaned and presented as a gift
- Make the referral by call, text, or email - using the details below
- Where possible, referrals will be completed within six weeks
- Urgent referrals can be completed within two days, where needed
- Please tell us where the items should be delivered to - a distribution centre or work base
- Collection points in Chatham, Rochester and Gravesend
- **No items will be delivered or collected directly to or from the client**

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